

## Code of Behaviour

High Adventure Outdoor Education Centre Ltd aims to work in partnership with your staff in order to ensure that the following minimum levels of behaviour are maintained whilst your group 'enjoy their outdoor experience' with High Adventure OEC Ltd.

### **Foul Language:**

All uses of foul language are unacceptable, whether they are used in day to day conversation or used in order to direct insults etc at another person.

Foul language directed at High Adventure OEC staff or at members of the public will not be tolerated.

### **Respect for the Kit / Building / High Adventure Property:**

Your group are expected to treat all HA property & buildings with respect. Damage to any items of equipment, the building or other such property will result in a charge being levied against your organisation (not the individual). Please refer to the 'booking conditions' - signed by your Party Leader at the point of booking with regards to this.

### **Respect for the Environment:**

High Adventure OEC Ltd exists in order to give you the best possible outdoor experiences whilst ensuring that this is carried out with the best regards for the environment we are in. Part of the experience is to educate 'young people' about the environment as well as the adventurous activities. We ask that your group observe this 'care & respect' for our environment, whether on site or at any outdoor venue.

### **Respect for Your Staff, Our Staff, Each Other & Members of the Public:**

Your group are expected to show due care & respect for each other, all staff (yours & ours) and any members of the public they meet whilst at High Adventure OEC Ltd. We ask that your group be polite, courteous & understanding of each other.

### **Following Instructions:**

High Adventure staff need to communicate with your groups and expect to be able to do this without the need to shout. Often what is said relates to 'safety' & 'personal responsibility', which are 2 very important issues. All groups must be able to listen to instructions given to them by HA staff.

### **Smoking:**

High Adventure OEC Ltd has a 'No Smoking' policy within the building but should your group be allowed to smoke then this must be in the designated smoking area only. Smoking in other areas of the building, grounds etc will not be tolerated and will be treated very seriously due to the nature of building.

Your staff will be expected to intervene in order to control your group should they fail to meet the above outlined standards. Failure to meet these standards may result in High Adventure OEC Ltd sending members of your group home.